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285277-00016  
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GROUP 3600

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of

DONALD B. HUBBARD et al.

Serial No. 09/766,550

Filed: January 19, 2001

SYSTEM AND METHOD FOR  
MANAGING RENTALS FROM A  
RENTAL SERVICE PROVIDER

:  
: Group Art Unit: 3629  
:  
:  
: Examiner: Naresh Vig  
:  
: Attorney Docket No. 285277-00016  
:  
: Confirmation No. 9920

**RESPONSE**

600 Grant Street, 44th Floor  
Pittsburgh, PA 15219  
September 14, 2004

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action for the above-captioned Application mailed on  
May 19, 2004, the following remarks are submitted:

Remarks begin on page 2 of this paper.